

## Grabbit<sup>+</sup> -Redefining the Retail Experience

Dear Client,

Greetings from Grabbit<sup>+</sup>!

We are two months into 2019 and the Grabbit<sup>+</sup> team is progressing on its trail blazing path for this year. It makes us proud to state that we provided quality service to over **one million satisfied customers** until the end of last year. This further strengthens our resolve to continuously provide better products and services that support a healthy lifestyle and overall well-being of people.

Grabbit<sup>+</sup> aims to double the number of its vending machine installations this year. We plan to achieve this ambitious target through our novel premium products and impeccable service standards.

It is our belief that people don't just buy products and services, but an experience. Our endeavor is to provide our customers with a seamless and hassle free retail experience at their work place, through a keen understanding of their needs and our knowledge of the technological advances in vending machine across the world. In our eyes, your Grabbit<sup>+</sup> experience commences even before you install any of our vending machines in your office. It begins with your interaction with our splendid team of Customer Care Specialist who are just a call away and available to speak with you at any time of the day or night. These Professionals listen to your requirements and help you choose the best suited vending solution for your work place.

Grabbit<sup>+</sup> has an established supply chain and logistics set up which supports the prompt delivery and installation of our vending machines. Each of our products combines the latest in technology with quality and aesthetic design. It is said that quality is never an accident, but always the result of intelligent effort. We at Grabbit<sup>+</sup> employ rigorous standards to ensure that we deliver quality in terms of our products as well as services.

**Call us** right away and have a vending machine installed at your Premises. If you are already experiencing it, we would welcome the opportunity to upgrade the existing machine with more **technologically** advanced machine.

Thanking you for your patronage and looking forward to our continued partnership.

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Sandeep Jain
Director & CEO
Empire Industries Ltd. – GRABBIT<sup>+</sup>