



# Adieu to the decade

Dear Patron,  
Season's Greetings from Grabbit

It is that magical time of the year and the **festive season** is just round the corner. This December is not only the last month of this year, but also of this decade which has been a significant one for Grabbit. The endeavor that was **initiated in 2005** with a vision to be the most preferred vending solutions provider in India, gathered momentum at the turn of this decade, as the **conveniences** of vending machines began to make their presence felt.

Evolution of mankind has resulted in enormous **technological advances**. This also meant that skills and things that were relevant in the past, have now become obsolete, as more and more functions have been taken over by machines. While most of these advances **have eased lives**, quite ironically, we have never been busier. As we strive towards a better tomorrow, time has become a scarce commodity and **vending machines** are the **new best friends** for people at their work places.

Grabbit has **achieved numerous milestones** over this decade with revolutionary launches, novel services and new partnerships. Through relentless effort, continuous innovation and keen customer focus, we have been able to blaze a trail and establish ourselves as the **market leaders** in vending services in India. We continue to steadily **widen our horizons** and are extremely delighted to inform you that we now have a presence in **Goa, Dehradun, Indore, Jaipur, Ahmedabad, Visakhapatnam and Coimbatore**, taking our tally to **16 cities across India**, including the metros.

All of this was made possible by **invaluable partnerships** with our esteemed clients such as yourself. As we bid adieu to the year and decade that was, we look forward to another promising year with your continued endorsement of our services.

We extend our **heartfelt gratitude** for your patronage and support through this journey. You will always remain at the very core of our existence. Team Grabbit also takes this opportunity to wish you all a **Merry Christmas and a Prosperous New Year...**

**Sandeep Jain**  
Director & CEO  
Empire Industries Ltd. – GRABBIT<sup>+</sup>

